

IP Office Essential Call Intrude / Barge In Telquest Tech Support



Operator: 0

User Voicemail DND ShortCodes Source Numbers **Telephony** Forwarding Dial In Voice Recording Button Progr

Call Settings Supervisor Settings Multi-line Options Call Log

Login Code

Login Idle Period (secs)

Monitor Group Main Hunt ▼

Coverage Group <None> ▼

Status on No-Answer Logged On (No change) ▼

Reset Longest Idle Time

☒ All Calls

☐ External Incoming

After Call Work Time (secs) System Default (10)

☐ Force Login

☐ Force Account Code

☐ Outgoing Call Bar

☐ Inhibit Off-Switch Forward/Transfer

☒ Can Intrude

☐ Cannot be Intruded

☐ Can Trace Calls

☐ CCR Agent

☐ Automatic After Call Work

Check this to Allow this extension to Intrude on others

Here we see that the Operator (ext 0) can Intrude (Barge In) on extensions.

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The screenshot shows the IP Office configuration interface for Extension 206. The 'Supervisor Settings' tab is active, displaying various settings for the extension. The 'Cannot be Intruded' checkbox is checked, indicating that this extension cannot be intruded upon. Other settings include Login Code, Login Idle Period, Monitor Group, Coverage Group, Status on No-Answer, and After Call Work Time. A callout box points to the 'Cannot be Intruded' checkbox with the text: 'Check this box if you DO NOT want this extension to be intruded upon'.

Here we see that Extension 206 can not be Intruded upon.

Note: By default, all extensions are set to Cannot be Intruded.

You must change this setting on every phone that you want to be able to Intruded upon.